

HollyWooF Membership: Frequently Asked Questions

What is the HollyWooF Membership?

Big Foot Pet Grooming offers a membership that allows you to bring your dog up to (4) times per month for a Basic Groom! Your furry family member will always be looking Pawfect and smelling fresh!

What does the Basic Groom Includes?

Basic Groom includes a Bath, Shampoo, Conditioning, Blow Dry, and Brush Out.

But what if my dog needs a haircut?

You can get a haircut anytime you want for your canine buddy and receive a 20% OFF!

How much does it cost?

Prices start at only \$29.95 per month!!!

Is there a contract?

NO Contract, NO Cancellation Fee, NO Commitment, NO Excuses!

Are there any other fees?

Matting Fee: Depending on coat condition, Special Handling Fee: Only if necessary

Long Hair Fee: Depending on coat length, High Maintenance Fee: Depending on dog breed

Are fees Per Visit or Monthly?

Matting Fee: Per Visit | Special Handling Fee, Long Hair Fee, & High Maintenance Fee: Monthly

* Fees will only apply if necessary.

What exactly is High Maintenance Fee?

We make sure each dog receives the time it deserves during their grooming session for top quality results. Each dog is different and certain breeds require more time to bath, brush, groom, etc... due to size, coat condition, shedding, or other factors.

What exactly is Special Handling Fee?

We dedicate the time your canine buddy needs, and some dogs may have a different type of behavior, be aggressive, or getting older and have a harder time being groomed. Whatever the reason is we do our best to accommodate your dogs needs and provide the best grooming experience possible!

What is Late Pick Up?

Your canine buddy can be picked up within 30 Minutes after closing at no additional cost.

How often should I bring my dog for his/her Basic Groom service?

We highly recommend a minimum of (1) visit every 2 weeks or as needed.

Should I brush my dog at home since he/she's a member?

YES! Some dogs require more brushing than others because of their type of coat. We make the process easier by providing (4) Basic Grooms per month, but brushing them on a regular basis will prevent matting, coat damage, and reduce shedding.

Do all dogs qualify for the HollyWooF Membership?

We do our best to work with any dog but unfortunately some dogs are very aggressive or hate grooming period. We work with sharp equipments so in order to avoid any injury to your canine buddy or our staff, we will advise what we feel is the best option if they don't qualify.